

23 November 2018

Dear Parent/Carer

We have a new convenient way for you to **access, review** and **request changes** to the data held on you and your child/children direct from your phone as well as see key term dates. We use a system called SIMS.

From Monday, 19 November, you'll be able to access our new parent app and website at your own convenience via smartphone, tablet or PC – anytime, anywhere.

What you will find in SIMS Parent:

- School term dates, non-pupil days and contact details available at the click of a button (for children who have more than one address, each parent/carer will only receive their own personal information to check)
- Access to update your contact details, so we always have the most up-to-date information in case of emergency
- If you have more than one child at school, you'll have access to this information for all your children, from the same app



Getting started with the SIMS Parent app

1. We will be sending you an activation email, simply click on the link from your smartphone, tablet or PC to activate your account.
2. You can then login using your normal **Facebook, Twitter, Google or Microsoft** username and password.
3. From your smartphone or tablet, download the app from the Google Play or Apple app store – search the **SIMS Parent app**
4. From a PC or Windows phone, login online at www.sims-parent.co.uk

Please note that your activation email is unique to you and should not be used by anyone else. If you require an additional login then please contact me - kedy@stourvalley.org Your activation email will expire after 14 days if it is not used, please contact me if you require a replacement after this date.

Yours faithfully

Katrina Eady
Data Manager

