



Stour Valley Community School
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Headteacher Mrs Rachel Kelly BA (Hons)

21 June 2024

Dear Parents and Carers

Re: Ski 2025

I am writing to you today because we have some news to report regarding the upcoming ski trip. Our trip providers PGL have this week been in contact to inform us that there is a problem with the Austrian accommodation that we had booked and that they would no longer be happy to guarantee that it meets the standards we were expecting and have been promised. The good news is though that we have been offered a considerable upgrade at no extra cost!

The trip will now be staying at a hotel in Italy called the Hotel La Roccia, which is a newly refurbished 3-star hotel. The resort we will now be skiing is also at a higher altitude which is good for Easter snow, and promises 100% snow cannon coverage of its pistes, as well as a glacier which promises year-round skiing in an area known as Tonale.

Tonale is somewhere I have personally skied before and would consider to be excellent for beginners and experts alike. The rest of the trip remains unchanged, and we still receive the evening entertainments, winter sports insurance, hoodies and all the other perks previously mentioned.

For our inconvenience, the trip providers PGL have also offered each of our party hot lunches on the mountain each day in one of their restaurants at no extra cost as compared to the packed lunches we would have had prepared for us in Austria. As I mentioned earlier, all this comes at no additional cost to those advertised from the beginning.

I understand that this is different from the initial information you have received and that you may have questions or may even wish to withdraw from the trip. If you have any enquiries, I would be happy to answer them via the email address nleppard@stourvalley.org

Please can I ask you to consider the information above and complete the reply slip below indicating if you are still happy for us to proceed with the booking. If you are not happy, you will be refunded your full £200 initial deposit and the place will be offered to a reserve.

I hope you understand that this is out of our control, but we have been impressed with the candour of our PGL tour operator and their willingness to be open and honest with us regarding the issue. They have gone to considerable lengths to ensure our party have a great experience, and I for one am very much looking forward to some Italian snow!

Best regards

Nick Leppard



SKI03- ITALY – Please return to the front office

Student Name:

Year and Tutor Group:

Parent/Carer Name:

Parent/Carer Signature:

Date:

I am happy to consent to the move and would like to keep my child's place on the Ski trip

I am not happy, and wish for a refund of the deposit and for our place to be offered to another student

