

Stour Valley Community School

24 April 2020

Dear Parents and Carers

This week has been the first of the summer term and it has seen the launch of several national online resources with DfE backing. These provide additional learning resources for your children to support and extend the work we are setting.

GOV.UK have published a set of [high-quality resources](#), and many suppliers are making their own resources, both online and hard-copy, available to schools for free, including:

[Oak National Academy](#) - this is a brand-new enterprise created by 40 teachers from some of the leading schools across England and backed by government grant funding. It will provide 180 video lessons each week, created by teachers for teachers, across a broad range of subjects from maths to art to languages, for every year group from Reception through to Year 10.

The [BBC](#) is delivering an education package across TV and online, featuring celebrities and teachers – helping to keep children learning and supporting parents.

We have been closely monitoring our IT systems this week after a number of issues with accessing the system in the early part of the week. We added a second server to the system on Monday evening, which meant that students using remote access were spilt-loaded across two servers. Tuesday morning that worked for a short amount of time, but then started having problems again; so we added a third server. We have noted that the peak of students logging on is between 8am and 10am in the morning. Things seemed to run smoothly on Wednesday at that time and at 10am Thursday morning there were 75 student users on the system and all was running well. We have the capacity to boost further, should we need to. Thank you for your feedback and your patience.

Please be aware that students are automatically logged out if their login is idle for an hour. Also, we had not enabled printing from the Student Area. That has now been enabled, so should you wish to print the work, you can.

Do continue to email itsupport@stourvalley.org for any technical issues.

IMPORTANT CHANGES ON WEDS 29th APRIL – PLEASE NOTE

We are looking to enhance what we are offering in terms of remote learning and in order to do so we are making changes to our system. A part of this will be to create a single login for students, where they will access their emails and the school resources area from one login. This change will need to happen in two stages. Stage 1 will be on Wednesday 29th April when all student email addresses will change to initialsurname@stourvalley.org. So, for example, Joe Blogg's email would be: jblogg@stourvalley.org. Please note that email passwords will not change on Wednesday 29th April, only the email address.

Stage 2 will see the email password change to be the same password as the remote access login. We do not have a date for that yet, but will let you know as soon as we do.

The school email is our main way of communicating with our students. They should be checking their school email regularly. Would you please remind them of this. This includes Year 11 communications. Please do not ask staff to use alternative email addresses as our main student communications go to Stour Valley student email and they should be in the habit of checking this.

Once again, do continue to email itsupport@stourvalley.org for any technical issues.

Stay well and keep in touch

With best wishes and kind regards

Rachel Kelly, Headteacher



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